



Srishyla Educational Trust (R), Bheemasamudra
GM INSTITUTE OF TECHNOLOGY, DAVANGERE

(Affiliated to VTU Belagavi, Approved by AICTE, New Delhi & Govt. of Karnataka)

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Mr. SATHYANARAYANA N .M.

Diploma in Electrical and Electronics,

Microsoft CERTIFIED professional (winxp)

Microsoft CERTIFIED System Administrator

Microsoft CERTIFIED technician (win 7)

Microsoft CERTIFIED IT professional (win2008)

INSTRUCTOR

Department of Information Science & Engineering

GMIT, Davangere – 577006

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Address: #95, “SRI SAI DWARAKAMAYI”

TEMPLE ROAD, HARIHAR-577601.



EDUCATIONAL QUALIFICATION:

SI No	Course	Board/University/Education Center	Year Of Passing
1	SSLC	SSLC	1999
2	DIPLOMA	Board of technical Education	2005
3	MCITP	IIHT/Microsoft Pvt Ltd	2008

WORK EXPERIENCE:

1. Having technical support experience for around 15 years in computer hardware and networking field at domestic, banking sector, commercial sectors, education sectors and MNC clients.
2. Nearly 3 years of experience as Lab Instructor / Programmer in Dept. of ISE at GMIT Davanagere.

My Experience at GMIT

I have successfully executed the following responsibilities assigned to me during my tenure at GMIT from the date of joining i.e. on10-09-2018 to till today.

College Level Responsibilities assigned

1. **Providing technical assistance for all types of computer based examinations (online & offline).**
2. **Online examinations with respect to the placement department, working as a technical manager for GATE, JEE, KVPY, AIIMS and BANKING SECTOR PLACEMENT examinations at examination center level.**
3. **Handling hardware and networking issues (installation and troubleshooting).,**
4. **Conducting Electrical lab .**

Technical support given during Departments Technical Workshops & Seminars.

4. **Daily monitoring the systems Hardware & Software in the department labs.**
Checking any hardware or software issues in systems
Preparing the systems for Higher Semester students for lab.

Previous experience:

Designation: Manager (tech support)

Company:

PACE INFORMATION TECHNOLOGY, DAVANAGERE.

Company profile:

Being master franchisee of MAGS KIDS of Karnataka state Our presence in each of the education verticals including rural education is marked with technology-enabled products, high quality people, structured processes, that come together to deliver unmatched value. From pre-school toddlers to competitive high school exams, from core curriculum subjects at the school level to vocational and employability skills for young adults; MAGSKIDS reaches out to the entire education life cycle.

Responsibilities:

To provide overall management and technical aspects
For Marvels Lane Pre-school, ensuring legal requirements and quality Standards are met at all times, and to provide on-going supervision and Support for the pre-school staff team.

To act as senior technical support member in the company deals with all type of technical issues.

Previous experience:

Designation: project manager

Company:

ROOTS INFORMATION TECHNOLOGY PVT, LTD., DAVANAGERE till may-2014.

Company profile: ISO – 9001-2000 Certified Company.

Responsibilities:

Confer with project personnel to identify and resolve problems.

Negotiate with project stakeholders or suppliers to obtain resources or materials.

Establish and execute a project communication plan.

Coordinate recruitment or selection of project personnel.

Prepare project status reports by collecting, analyzing, and summarizing information and trends.

Initiate, review, or approve modifications to project plans.

Schedule and facilitate meetings related to information technology projects.

Identify need for initial or supplemental project resources.

Develop and manage annual budgets for information technology projects.

Monitor or track project milestones and deliverables.

Identify, review, or select vendors or consultants to meet project needs.

Direct or coordinate activities of project personnel.

Assign duties, responsibilities, and spans of authority to project personnel.

Perform risk assessments to develop response strategies.

Submit project deliverables, ensuring adherence to quality standards.

Monitor the performance of project team members, providing and documenting performance feedback.

Assess current or future customer needs and priorities through communicating directly with customers, conducting surveys, or other methods.

Develop implementation plans that include analyses such as cost-benefit or return on investment (ROI).

Develop or update project plans for information technology projects including information such as project objectives, technologies, systems, information specifications, schedules, funding, and staffing.

Previous experience:

Designation: customer support engineer

Company:

ZENITH COMPUTERS LTD, B'LORE till December -2011.

Company profile:

Major Development & Technology shop of the group is managed by Zenith InfoTech Ltd, with its Head Quarters in Bombay, India. This is a leading Internet technology company in the group with strong solutions for the Banking and Finance markets. Flagship Company of the 'Zenith' group in India is Zenith Computers Ltd, with a rich record of twenty five years in the area of IT products and services. The entire group is focused on IT.

Zenith InfoTech has a thorough understanding of the technology and its core team has several hundred man-years of expertise in providing information system solutions to meet the most complex needs of its customers. Zenith InfoTech provides a comprehensive range of software development and professional services including Turnkey projects, Facilities management, System integration services on "Fixed Fee" as well as "Time & Material" basis. With access to over 900 skilled professionals, Zenith InfoTech ensures success by committing skilled & productive resources to its projects worldwide. Zenith InfoTech has managed large projects, profitable business ventures and complex environments.

Responsibilities:

Responsible for location network and servers and Desktop PCs.

- Maintaining LAN setup in location,
- Installation and configuration of Domain with DNS Server, Active Directory Services.
- Installation and Configuration of Additional Domain Controller, File server.
- Attending to the day to day Technical Problems related to Server and Desktop and Laptop PCs.
- Trouble shooting hardware problems in laptops, desktops and servers
- Installing of OS and standard software's for laptops & servers
- Ghosting of desktops.
- Providing of timely service for customer satisfaction & to build the strong user relation for retain them
- Installation and configuration & maintenance of network servers such as DHCP, DNS, PRINT servers in Windows NT 4.0 ,Windows 2000 and Windows2003.
- Installation and Configuration of Anti Viruses Server using Symantec corporate Edition and remote installation of the client version, auto updates.
- Creating organization units and user accounts for logging into domain.
- Creating Roaming profiles for users to login on any available machine.
- Creating group policy management for mixed windows flavors.
- Creating Home Folders and assigning NTFS rights and permissions.
- Configuring Group policies.

- Troubleshooting of client/server connectivity problems.
- Maintenance of servers, desktops, printers and LAN.
- Shared folders backup with Volume Shadow Copy Services.
- Remote Data Backup & Remote Desktop Support.
- Managing and Maintenance of network printers.

Previous experience:

Designation: Faculty and Technical trainer

Company: INDIAN INSTITUTE OF HARDWARE TECHNOLOGY (IIHT), DAVANAGERE from 2005 to 2009.

Company Profile:

IIHT Davanagere, Hardware and Networking Organization, which is engaged in Training, Recruiting and Placing the Students in IT Field, also deals with International certifications like Microsoft, Cisco, Red Hat, Pearson, Etc

Responsibilities:

Responsible for preparing, conducting, and evaluating technical training programs like A+, N+, MCP, MCSA and MCT. Conducting classes regarding safety, security, installation, programming, maintenance, and repair of software, machinery, and equipment.

- ⇒ Prepare and conduct technical training programs.
- ⇒ Assess training needs and certification requirements.
- ⇒ Deploy training to targeted personnel.
- ⇒ Prepare training material and classroom agenda.
- ⇒ Provide end user training for client.
- ⇒ Conduct presentations and webinars.
- ⇒ Create instructor materials (course outlines, background material, instructional materials, and training aids).
- ⇒ Continuously enhance technical instructional delivery and presentation skills.
- ⇒ Mentor other instructors in the subject matter, content, and course delivery techniques for assigned technical courses.
- ⇒ Ensure the quality and consistency of course content throughout a course life cycle. Test process with different subjects.
- ⇒ Plan and direct classroom training, electronic learning, multimedia programs, and other computer-aided instructional technologies, simulators, conferences and workshops.

LAB INSTRUCTOR

[SATHYANARAYANA N .M]

HOD

[Dr. SUNIL KUMAR B S]

